



City of Johannesburg  
Metropolitan Police Department

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26th February 2010

Dear Sir/Madam

**IMPORTANT NOTICE FROM JMPD REGARDING THE COLLECTION OF OUTSTANDING TRAFFIC FINES AND VIOLATIONS:**

The JMPD has embarked on a process of data cleaning and verification of information, so as to improve the quality of data available to the JMPD and the City of Johannesburg, as an ongoing data maintenance exercise.

JMPD has been struggling with data challenges for some time, and a decision was made that it would be beneficial to the City to update the contact details of motorists, given the high incidence of outdated contact information on e-Natis.

This is a new initiative and present feedback is overwhelmingly positive, an indication that this creative way of dealing with a serious challenge is bearing fruit for JMPD, the City of Johannesburg and government's service delivery agenda.

Updated information is thereafter applied to notifying offenders of the said violations, purely as a public information service, given that prior Notices have been disseminated, in the manner prescribed with the Criminal Procedures Act Number 51 of 1977, without any response from the said offenders. It is not unusual for the registered owners of vehicles to fail to update their most recent contact information on e-Natis, hence the need to identify alternate mechanisms to make contact.

All notices are sent in the name of the JMPD and all queries are directed through its nominated call centers as well as to the various offices of JMPD.

The notices in question in no way disrupts the possible legal process in terms of the Criminal Procedures Act Number 51 of 1977, but is simply meant to enhance JMPD operational efficiencies. We confirm JMPD's and the City of Johannesburg's commitment to upholding the law thereby providing a better service to its citizens in our quest for continuous improvement and the attainment of our "World Class African City" status.

JMPD requests all citizens to pay their fines once they have been made aware of it by this new drive of the JMPD and assures citizens that this is not a hoax or fraud. Motorists can view all fines issued in the Johannesburg Metropolitan Area on [www.payfine.co.za](http://www.payfine.co.za).

Yours faithfully,

**DIRECTOR G GERNEKE**

LICENSING, PROSECUTIONS AND COURTS

*To ensure a universal sense of safety and security*