



### **At home ...**

- Ensure you know all your neighbours and have their contact details.
- If anybody works at your or your neighbour's premises, ensure you and your neighbours know which days they work, so that you can report any suspicious activity to them. Ask them to do the same for you.
- Be extremely vigilant if any building construction is taking place in you immediate neighbourhood
- Ensure you know what days council meter readers visit your area. Only allow people with proper identification onto your property on these days. Call Joburg Connect on 375 5555 if you are in any doubt.
- Don't let people onto your property unless you know them personally.
- Always keep security doors locked, even if you want to leave other doors open.
- Always make sure that doors and windows are closed and locked when leaving home, even if it just for a short while.
- Always keep emergency numbers accessible! (Make use of "Important numbers" list on the back of this brochure)

### **When going away ...**

- If possible, get a house sitter for while you are away. Someone you know is best!
- At the very least, ask a friend or neighbour to ensure that your lights are turned on and off and curtains are opened and drawn daily.
- Get someone to clear your post box, and cancel any newspaper subscriptions.
- Don't leave anything outside and visible which may attract the attention of passers-by, such as garden furniture or tools.

### **When in public ...**

- Avoid using your cell phone unnecessarily.
- Try keeping valuables such as jewellery or cell phones concealed.
- Carry bags in front of you rather than on your back.
- Avoid carrying large sums of cash.

### **When parking and leaving your vehicle unattended ...**

- Never leave your vehicle unlocked or windows down.
- Never leave valuables, bags, clothing or anything else that may attract thieves in view.
- Try and pull your vehicle into the yard and not leave it unattended in the streets as this will attract criminals. If you have to park in the street, always try and park in a well-lit, visible place.

### **When driving ...**

- Always be observant of your surroundings, especially when your vehicle is stationary
- If you notice anyone suspicious following you or standing near your home, call your local security company or go to the nearest police station and ask for an escort
- Avoid stopping and asking strangers for directions if you are unsure of your surrounding. Rather try get to a garage or police station.
- When pulling over to answer your phone or check a map, always try doing so in a well-lit area and keeping alert of your surroundings. If you cannot see a safe place to stop, rather try get to a garage or police station.
- Do not try to move objects lying in the road – rather drive around if possible and report it to the nearest police station.

### **When withdrawing money from a bank or ATM ...**

- Always be aware of your surroundings.
- Never accept assistance from a stranger at an ATM.
- Avoid withdrawing large sums of cash unless necessary. If you need to, get someone to come with you to provide safety in numbers and watch for anything suspicious.
- If you think somebody is following you alert a security guard immediately or try get to your nearest police station.
- If your card is retained by the ATM, notify your bank immediately.